

Committee(s): ICB – For Noting CCG Governing Body - For Noting City Health and Wellbeing Board – For Noting Hackney Health and Wellbeing Board - For Noting	Date(s): 17 January 2019 25 January 2019 11 February 2019 Date tbc
Subject: System Commissioning Intentions 2019/20 and feedback from engagement	Public
Report of: Devora Wolfson – Integrated Commissioning Programme Director	For Information
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Summary

During 2019/20 the Integrated Commissioning Programme care workstreams will be the main vehicle for the delivery of commissioning activities and system savings. Appendix A of this paper summarises the systems commissioning intentions across the four care workstream portfolio areas:

- Children Young People and Maternity (CYPM)
- Unplanned Care
- Planned Care
- Prevention

Our commissioning intentions are informed by a programme of consultation from residents, patients and clinicians. The paper summarises feedback on resident, patient and clinician engagement on the commissioning intentions at a workstream and system level and from the series of resident events held over autumn 2018.

Recommendation(s)

Members are asked to:

To **NOTE** the 19/20 systems commissioning intentions

Main Report

Background

Each year City and Hackney CCG is required to develop a set of commissioning intentions detailing their ambitions for the next financial year and contracting round;

this year we have taken a systems approach to the commissioning intentions in line with our IC ambitions, detailed in Appendix A.

We have also submitted items which could be commissioned at an STP level that could be considered for inclusion in the North East London (STP) Commissioning Strategy, a summary of which are in Appendix B.

Current Position

The draft 2019/20 system commissioning intentions have been discussed at a variety of system and CCG meetings [further details of which meetings are summarised in Appendix C]. These include the Integrated Commissioning Board and Transformation Board. The Intentions were also subject to a round of consultation by patients and service users, further details of which are below.

Between September and November 2018, consultation on 2019/20 system commissioning intentions was carried out via a series of resident engagement 'Let's Talk' events which had the following objectives:

- Make residents aware of the plans and offer them an opportunity to feed back
- Offer residents an opportunity to identify anything we were missing
- Offer residents an opportunity to identify anything we could consider doing differently

Hosting several events marked a change from previous years, where only one commissioning intention consultation event was run; it was felt that hosting a number of different events in different locations would broaden the number and range of residents able to participate.

The events themselves were co-produced working with workstream leads and public / service user representatives and included a mix of focused discussions on key areas, and more general feedback session on our broader plans. A summary of the events and attendees at each event is below:

Over 200 City and Hackney residents participated attending:

- 30 October 2018, Young Parents Advisory Panel, 4 residents
- 31 October 2018, Neighbourhoods focus group in South West A: 15 residents
- 15 November 2018, Staying healthy drop-in with information stalls: 120 residents
- 21 November 2018, Outpatients workshop, 28 residents
- 24 November 2018, Ridley Road market stall, 60 residents
- 26 November 2018, session at the end of Integrated Discharge Co-production workshop, 4 residents

An evaluation was carried out of the engagement events and we received positive feedback from residents. For example, at the Outpatients and Staying Healthy events, attendees were asked whether the events had helped them feel more informed about health and care services with over 80% answering yes; and whether,

as a result of attending these events they felt they had a better understanding of how to help shape services with over 70% answering yes.

Commissioning intentions were discussed at the CCG's Annual General Meeting in September 2018 which was attended by partners and the public.

Clinicians and practitioners represented in the workstreams were fully involved in the development of the draft commissioning intentions. Each workstream also attended a focussed Clinical Commissioning Forum in October or November 2018, where their commissioning intentions were discussed by primary care clinicians.

Options

N/A

Proposals

This paper is for noting and does not present recommendations or proposals to the City Health and Wellbeing Board

Corporate & Strategic Implications

19/20 commissioning intentions relate to a number of the strategic priorities of the City and Hackney health and social care system including:

- The Integrated Commissioning Programme
- The Neighbourhoods Programme
- The Neighbourhoods Health and Social Care Services [re-commissioning of the Community Health Services contract]
- Making Every Contact Count
- Provision of a high quality CAMHS Service for children and young people
- Provision of high quality Maternity Services
- Providing high quality end of life care services
- Improving our offer to patients with Dementia
- Development of outpatients transformation
- Delivering high quality services to patients with cancer and improving our performance against cancer targets

Resource Implications

All of the commissioning intentions will be funded from existing workstream budgets.

Conclusion

This report is to provide the City Health and Wellbeing Board with a summary of the 19/20 system commissioning intentions and work to date – the Health and Wellbeing Board are invited to make comment as suggestion on the information presented.

Appendices

Appendix A – Summary of 19/20 System Commissioning Intentions

Appendix B - Feedback from 'Let's Talk' Events which straddle a number of care workstream areas

Appendix C – Summary of consultation undertaken during autumn 2018

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